

TOWNE AIR FREIGHT

Service you can count on!



October 19, 2009

Dear Rocket Customer:

In an effort to serve our customers with more reach and reliability while better utilizing our resources, Rocket Expedited Services will no longer be a separate company within the Towne family. Effective November 1st, our expedited and truckload operation will become a product line under the Towne Air Freight name.

After much analysis and discussion we have reached a decision that we feel will ultimately offer our expedited customers a much larger base of sales and service support along with more equipment availability. This change also promises to bring more streamlined processes for those customers, who currently ship with both Rocket and Towne—you will now be working with one company instead of two!

Enclosed you will find the information you need regarding invoice remittance, Scac code information etc. to set up Towne Air Freight as a shipping vendor with your accounting department.

We expect the conversion to be a seamless one for our customers. You should notice no change to service other than where to send payment for services. Please continue to book expedited and truckload shipments by calling our expedited hotline at 866.866.8003.

If you have any questions regarding this change or the complete menu of services offered by Towne Air Freight, please contact the sales department at the Towne office nearest you. Or, call Tim Trenerry at 866.866.8003. Thank you for your continued support!

Sincerely,

A handwritten signature in black ink, appearing to read "Ron Como", with a long horizontal flourish extending to the right.

Ron Como
Vice President of Transportation