



February 16, 2010

Dear Valued Customer,

I speak on behalf of our entire organization when I say thank you for your continued support of Towne Air Freight. Since January of 2009, we have expanded our service area and product offerings. In a very difficult economy we have continued to invest in technology, infrastructure and assets to better serve your needs and we did this without passing on any additional cost to you.

So that we may continue to improve services & technology and offset inflationary pressures that we all face, we find it necessary to implement tariff and accessorial adjustments effective April 5, 2010. These adjustments take into consideration a lane-by-lane assessment and recalculation which reflect the market conditions, regional volumes and our geographic service expansion.

While we have, and will continue to operate as cost efficiently as possible, these market rate adjustments will further enable us to maintain the quality service to which you are accustomed.

Your new rates will be available sometime in March (please check our web site for updates) for download and printing from [www.towneair.com](http://www.towneair.com). Please contact your National Account Manager or local Account Executive if you need additional assistance.

Thank you again for choosing Towne Air Freight as your partner in transportation and allowing us the opportunity to serve you.

Sincerely,

A handwritten signature in black ink, appearing to read "Paul J. Martins".

Paul J. Martins  
Senior Vice President  
Sales and Marketing