



September 3, 2008

Dear Valued Customer:

If you have not already heard, we'd like to inform you that customs regulations for shipments into Vancouver, Canada, have recently changed. Effective immediately, ALL northbound shipments crossing the Canadian border require clearance through the standard Pre-Arrival Review System (PARS). Customers wishing to send freight to YVR must contact a customs broker at the border for PARS paperwork and clearance.

The bar code / PARS sticker with the cargo control number will be provided by Towne and applied to invoices and bills of lading at our SEA facility. We will then fax the documents to your broker of choice. So that we may help you move through customs with ease, please provide invoices with the freight and the broker name, phone and fax upon booking.

Please note that improper presentation of PARS documentation could result in delays in processing and releasing your shipment. This would not only be an interruption of service to your customers, but would also make the shipment ineligible for Towne's On-Time Guaranteed Service.

Thank you for your continued support of Towne Air Freight. If there is anything we can do to make this new process more efficient, please contact SEA Account Executive, Kim Nechanicky or myself.

Sincerely,

Andy Miles
SEA Terminal Manager
Towne Air Freight
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